



FreedomNet Solutions Customer Privacy Policy

for Wireless High-Speed Internet

This Privacy Policy governs the manner in which FreedomNet Solutions, FNW LLC, collects, uses, maintains and discloses information collected from users (each, a "User") of our internet service ("Service") and all other services provided. This privacy policy applies to all services offered by FreedomNet Solutions, FNW LLC.

FreedomNet Solutions, FNW LLC, its partners and affiliates gather information about Internet usage such as bit rates and the number of messages and bytes passed. We reserve the right to track sites visited and session lengths on an as needed basis. FreedomNet Solutions uses this information to manage its network.

Personal Identification Information

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our website, respond to a survey, fill out a form, and in connection with other activities, services, features or resources we make available on our website. Users may be asked for, as appropriate, name, email address, mailing address, phone number. Users may, however, visit our website anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain activities where such information is required.

Non-Personal Identification Information

We may collect non-personal identification information about Users whenever they interact with our Service. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Service, such as the operating system and the Internet service provider's utilized and other similar information.

Web Browser Cookies

Our Service and website may use "cookies" to enhance User experience. User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of our Service may not function as intended.

How We Use Collected Information

FreedomNet Solutions, FNW LLC may collect and use Users personal information for the following purposes:

To improve customer service

- Information you provide helps us respond to your customer service requests and support needs more efficiently.
- To personalize user experience
- To improve our Service
- To run a promotion, contest, survey or other promotions
- To send periodic emails, phone calls, and or other forms of contact

How We Protect Your Information

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our systems.



Sharing Your Personal Information

We do not sell, trade, or rent Users personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates and advertisers for the purposes outlined above. Occasionally, personally identifiable information obtained from you and from other sources for billing purposes, may be used to provide Services, to anticipate and resolve problems with your Service or to identify, create and inform you of products and Services that better meet your needs. FreedomNet Solutions will not use or disclose any personally identifiable information regarding internet usage unless compelled by a court order or subpoena; you consent to the use or disclosure, or to protect FreedomNet Solutions' broadband Services and facilities.

Advertising

Ads appearing while using our internet service may be delivered to Users by using various websites, who may set cookies. These cookies allow the ad server to recognize your computer each time they send you an online advertisement to compile non personal identification information about you or others who use your computer. This information allows ad networks to, among other things, deliver targeted advertisements that they believe will be of most interest to you. This privacy policy does not cover the use of cookies by any advertisers.

Changes to this Privacy Policy

FreedomNet Solutions, FNW LLC. has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page and add the updated privacy policy to our website. We encourage Users to frequently check for any changes to the privacy policy in order to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Your Acceptance of these Terms

By using our internet service and signing our contract for service, you signify your acceptance of this policy and terms of service. If you do not agree to this policy, please do not sign our contract or use our internet service. Your continued use of our internet service following the posting of changes to this policy will be deemed your acceptance of those changes.

Contacting Us

If you have any questions about this Privacy Policy, the practices of our company, or your dealings with FreedomNet Solutions, FNW LLC, please contact us at:

FreedomNet Solutions, FNW LLC
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This Privacy Policy was last updated on July 19, 2017